



Contact our GFL Customer Service office at **(816) 380-5595**,
or email us at kccustomer@gflelv.com

GFL Pickup Guidelines for Bulky Item Pickup:

They need 48 hours notice

- Call GFL and provide a description of your bulky items to be picked up.
 - They will tell you how many Clean-Up Coupons you will need to purchase for \$5 each.
 - Each Clean-Up Coupon has a \$25 value, and will expire in 60 days from the date of purchase.
 - City staff will email your Clean-Up Coupons to GFL, and they may call you to coordinate.
 - Example: each large bulky item requires its own Clean-Up Coupon.
 - Example: a Clean-Up Coupon is good for up to 5 bags of trash.
- Items must be curbside by 7:00am.

GFL Pickup Guidelines for Yard Waste:

- Yard waste services are provided mid-March through the end of Fall.
 - **GFL does Monday pickups of yard waste.**
- Must be curbside by 7:00am.
- Yard waste includes leaves, grass clippings, branches, and general yard debris.
 - Please don't combine with wood fencing, landscape timbers, flower pots, yard decorations, mulch, or dirt.
- Yard waste can only be collected in Brown Biodegradable Bags, or Bundles.
 - Grass clippings and leafy debris should be placed at the curb in biodegradable trash bags, homeowner-provided containers.
 - Example: a Clean-Up Coupon is good for up to 5 bags or 5 bundles of yard waste.
- Branches and limbs should be no longer than four (4) feet in length, and two (2) inches in diameter.
 - All branches and limbs should be tied in bundles weighing less than 50 pounds, and bundles should be stacked uniformly at the curb.

*There will be no GFL service on the following holidays:
New Years Day, July 4th, Thanksgiving, & Christmas Day*