



JANUARY 2019 STORM DEBRIS VOUCHER PROGRAM

FAQ

1. **Who** can use the program? Raytown property owners
2. **What** is the cost for the Storm Debris Voucher? The City will provide (2) FREE Storm Debris Vouchers between January 28th and March 29th. These two vouchers will not count against the annual household voucher limit.
3. **When** can the vouchers be obtained? January 28, 2019 thru March 29, 2019
4. **Where** can the vouchers be used? Dropoff at Missouri Organic or Curbside Pickup through Compost Connection
5. **Is** there an expiration date? Yes -April 15, 2019
6. **How** does the Storm Debris Voucher Program work?
 - a. Raytown Property owner comes to the Public Works Department to obtain the (2) free vouchers Monday thru Friday 8:00 am to 4:30 pm. Raytown Property Owner will need to provide a MO driver license showing a Raytown address or proof of ownership for the Raytown property (tax bill; utility bill with Raytown address).
 - b. Only 2 free Storm Debris Vouchers per property will be given to property owner. Additional vouchers can be purchased for \$5 per voucher and will count against the annual limit.
 - c. If a Raytown resident purchased clean-up coupons/vouchers between January 14 and January 25, 2019, the first two (2) will not count against the four (4) annual allotment.
 - d. **Drop-Off at Missouri Organic**
 1. Raytown Property owner may use the vouchers at Missouri Organic for dropping off branches, limbs, twigs generated due to storm.
 2. The voucher(s) will need to be provided to the Missouri Organic staff at time of arrival.
 3. NO HOUSEHOLD ITEMS may be dropped off at Missouri Organic.
 4. No ropes, bags or no metal binding.
 5. Debris must be contained within vehicle or on a trailer.
 6. Each voucher equals up to \$25 (typically a pickup truck bed full, from tailgate to back of cab, even with top of cab).
 7. 10ft. Trailer is approximately \$25 to \$50 price range.
 8. Drop-off Sites- (7700 E US Hwy 40, Kansas City, MO 64129 or 10301 Raytown Rd, Kansas City, MO 64134).
 9. No cash refunds will be given for unused portion of voucher(s).
 10. Any amount exceeding the voucher(s) value is the responsibility of the property owner.
 11. If drop-off value is less than the voucher(s) value, Missouri Organic will allow additional drop-offs up to the full value of voucher(s) until April 15, 2019.
 12. Property Owner can obtain voucher(s) to be used by Property Owner's contractor for the purpose of dropping off Property Owner's debris.
 13. Hours of Operation-8:00 am-5:00 pm M-F, 8:00 am -4:00 pm Sat.





e. **Curbside with Compost Connection at (816)761-8300**

1. Curbside pick-up requires two vouchers.
2. Property owner may set out up to 25 bundles for pick-up with City's 2 free vouchers.
1. Property Owner must contact Compost Connection prior to noon on Thursday to schedule a Friday pick-up.
2. Scheduling can be done via online or phone. Online scheduling can be found at <https://compostconnection.com/product/raytown-storm-debris/> . Phone scheduling will have an additional \$3 charge.
3. Compost Connection will advise Property Owner the specific scheduled Friday for pick-up of their bundles or bags.
4. Pick-up will be scheduled every Friday between February 1st and April 12th. Some exceptions may apply, and additional dates could be added at the discretion of Composite Connection and the City.
5. Bundles -All items will need to be bundled in 18" x 36" long bundles, double tied with twine or rope.
6. Bags-Standard lawn waste bags and cannot weigh more than 50lbs.
7. Logs-up to a 6" diameter if they are bundled in bundles of 3 and must be tied with twine or rope. Bundle of (3) 6" logs equals one bundle.
8. No household waste or plastic bags.
9. NO refunds on unused portion of voucher
10. Any amount exceeding the coupon value is the responsibility of the resident
11. Bundles must be placed at curb no later than 7:00 am Friday morning.
12. Bundles must be visible at curb.
13. Property Owner must e-mail a copy of vouchers to Compost Connection prior to scheduled pick-up date or tape vouchers to the front door of Property no later than 7:00 am Friday morning of scheduled pick-up.
14. If items are not pick-upped as scheduled, please call Compost Connection at **(816)761-8300**.
15. The Storm Debris Voucher Program is separate from any annual yard waste program Property Owners have through Compost Connection or Republic Trash.

